

# ISC | RECOVERY SERVICES

There is resounding evidence that the number and cost of disasters are on the rise. When disasters strike, their impacts destroy the social, political, and economic fabric of a community, often disrupting normal life for many years, if not decades.

Disasters and large-scale emergencies often trigger a Presidential Disaster Declaration, making federal disaster assistance available to state and local governments, schools and universities, public utilities, other eligible non-government organizations and even businesses and residents impacted by the event. Every year, the Federal government administers tens of billions of dollars through FEMA, Housing & Urban Development, US Federal Highways Administration, Small Business Administration, and other agencies that share a responsibility in administering any one of the ninety-three disaster assistance programs.



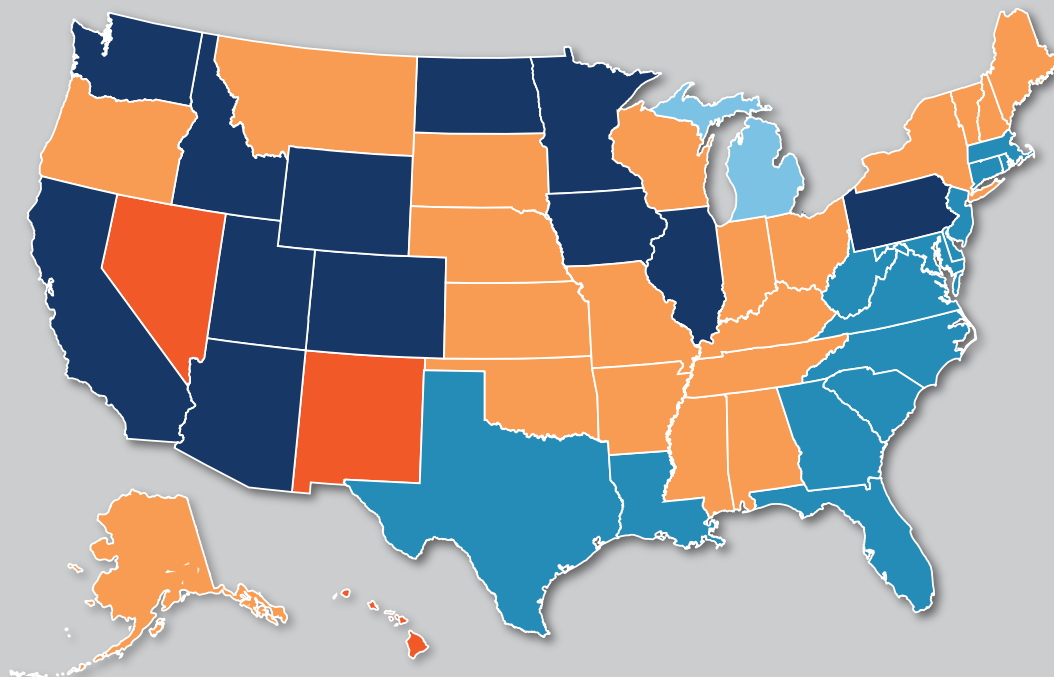
Although disasters are devastating and disruptive, it is important to recognize that every disaster brings about opportunity for communities to improve their conditions and to build a more resilient future. The better communities prepare for disaster, the better they can capitalize on the opportunity to break the disaster cycle.

## ABOUT US

Integrated Solutions Consulting is a professional services firm focused on developing and implementing comprehensive crisis and consequence management solutions. We are a team of innovative problem solvers that combine experience and evidence-based knowledge to deliver practical, best practice results across multiple industries to make communities safer and more resilient.



## MOST COMMON DISASTER DECLARATIONS



FLOOD



SEVERE STORM



FIRE



SNOW



HURRICANE

# ISC'S APPROACH TO DISASTER RECOVERY

Our experience and expertise in disaster recovery and emergency management has taught us that securing every eligible dollar of disaster assistance is very important; however, it does not stop there. Disaster recovery operations are complex, involving a multitude of stakeholders that must make uninformed decisions that serve in the best interest of the community and its people. Disaster recovery does not happen overnight, but not properly managing one stage to the next will jeopardize disaster assistance funding, cause unnecessary delays with important recovery projects, and create frustration and discontent with residents. Communities must initiate disaster recovery activities immediately upon the onset of the disaster and take proactive measures to manage its success.

We are very proud of the work we do, but we are most proud of supporting our clients when they need it most, being invested in their disaster recovery progress, and making a difference, together. We feel that this commitment, coupled with our record of performance, is why we have been the preferred disaster recovery consultant for our clients across the nation over the past two decades.



We recognize that communities and organizations must be well prepared to handle disaster recovery activities by having pre-established plans, governance, and procedures to coordinate disaster recovery activities, manage disaster assistance funding, and facilitate informed decision-making that serves the best interest of the community and its residents. Our approach to managing disaster recovery programs goes beyond identifying and securing every eligible dollar in disaster assistance funding.

## OUR TECHNICAL CAPABILITIES:

Community Disaster Recovery Planning  
& Program Support

Disaster Cost Recovery Management

Disaster Damage Assessments & Forensics

Disaster Recovery Grant Administration

Disaster Recovery Monitoring & Compliance

Disaster Assistance Audits, Appeals,  
& Arbitrations

Disaster Sheltering & Housing Operations

## ISC's Approach is Different

- We work together with our clients to create and establish governance and programmatic procedures that will help track disaster assistance funding, manage recovery projects, expedite the community disaster recovery process, and instill standards that will elevate the community's resiliency for the future.
- We thoroughly identify and document disaster damages and provide alternatives for disaster recovery.
- We alert our clients to the pitfalls and challenges of federal disaster assistance programs and provide proactive solutions that serve the best interest of the community.

## ISC'S KNOWLEDGE, EXPERTISE, & PERFORMANCE

Over the past three decades, ISC has worked with FEMA, state, and municipal clients to mobilize thousands of highly qualified technical staff to the most significant disasters in U.S. history, to EOCs and JFOs across the country. Under our contracts to provide professional technical disaster recovery services and navigating the statutory authorities of the Robert T. Stafford Disaster Relief and Emergency Assistance Act, we have been instrumental in assisting our clients with identifying, administering, and managing tens of billions of dollars in federal disaster assistance funding.

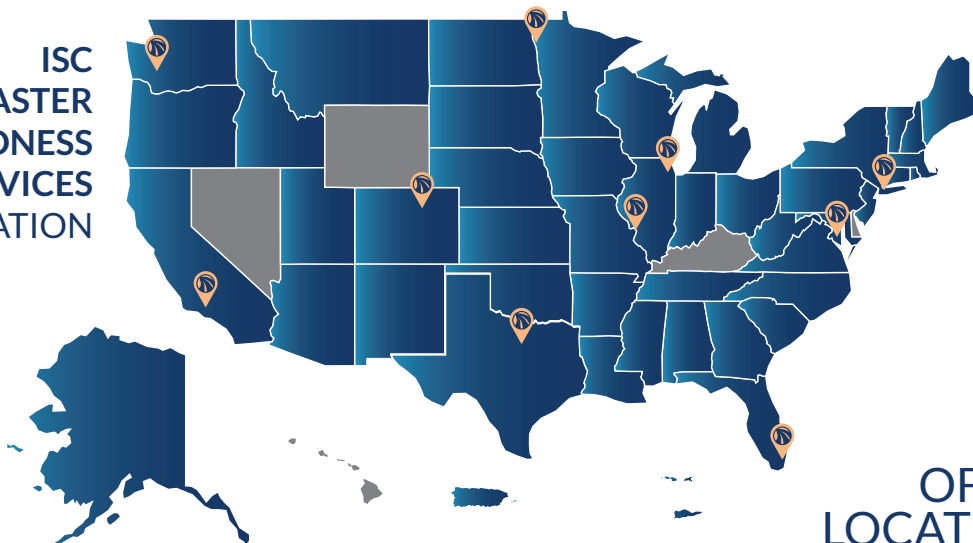
### OUR PROGRAM & KNOWLEDGE CAPABILITIES:

- FEMA Public Assistance Program Management
- FEMA Hazard Mitigation Grant Program
- FEMA Individual Assistance Program Support
- FEMA Fire Management Assistance Grants
- FEMA Community Disaster Loans
- FEMA Section 428 Alternative Public Assistance Program
- HUD Community Development Block Grant Program Management
- Federal Highway Administration Emergency Relief (FHWA)
- National Flood Insurance Program
- State Managed Catastrophic Relief Fund Programs
- US Small Business Administration Disaster Assistance Loan Program
- USDA Farm Service Agency Disaster Assistance Program

ISC offers our clients a unique blend of emergency management professionals with expertise in disaster recovery operations and disaster assistance programs. Our team has supported local governments, states, tribal nations, and non-government organizations on a litany of disaster recovery operations, disaster assistance programs, community disaster recovery planning, and other special disaster recovery projects around the nation.

Top Supplier  
Performance Rating  
**dun & bradstreet**  
**97.1%**  
Successful  
Performance

**ISC  
DISASTER  
PREPAREDNESS  
& RECOVERY SERVICES  
ACROSS THE NATION**



**ISC  
OFFICE  
LOCATIONS**



## OUR INNOVATIONS

At ISC, we understand that capacity building and improving practices are critical for communities across the nation to quickly recover, effectively implement resiliency, and efficiently prepare for the next disaster. With the increased frequency of disasters and emergencies, there is a growing need for communities to invest in new methods, techniques, and technologies to establish effective disaster recovery programs that comply with the regulations and standards that govern the industry.

ISC has remained at the forefront of innovation in the emergency management and disaster recovery industry. From conducting detailed damage assessments using a combination of drone technologies and 3D software modeling to the creation of proprietary software to track and manage billions in Federal disaster recovery assistance funding, ISC is committed to establishing new best practices in disaster recovery.



**Odysseus™** is the industry's most powerful and intuitive comprehensive program management and planning system. A complete platform of independent but integrated web-based tools designed to alleviate the burden on planning and preparedness professionals, OES means you can more effectively manage the comprehensive cycle of preparation, response, recovery, and mitigation.

### Grant Management Tool

Ready-to-use or customized grant management system that tracks, administers, and reports funding.

### Knowledge Management System

Cutting-edge technology that allows you to develop, share, and maintain preparedness programs, plans, policies, and guidance.

### Compliance & Performance Metrics

Program that offers users data-driven assessments that systematically evaluate compliance and performance.

### Assessment & Analysis System

Generate customized assessments that can be used to evaluate and track performance and progress of programs and initiatives.

### Computer-Based Training System

Ready-to-use or customized computer-based training modules to aid in your organization's knowledge transfer and retention.

## OTHER ISC INNOVATIONS



**360° PANORAMIC  
DAMAGE ASSESSMENTS**



**UAV/DRONE AERIAL  
DAMAGE ASSESSMENTS**



**DISASTER DAMAGE  
& IMPACT FORENSICS**



**DISASTER DAMAGE  
ASSESSMENT APPLICATION**



# OUR SIGNIFICANT DISASTER EXPERIENCE

CALIFORNIA  
WILDFIRES



2007



2005

HURRICANE  
KATRINA

H1N1  
PANDEMIC



2009



2008

MIDWEST  
FLOODS

JAPAN  
TSUNAMI



2011



2011

JOPLIN  
TORNADOES

EBOLA  
OUTBREAK



2014



2012

HURRICANE  
SANDY

HURRICANE  
HARVEY



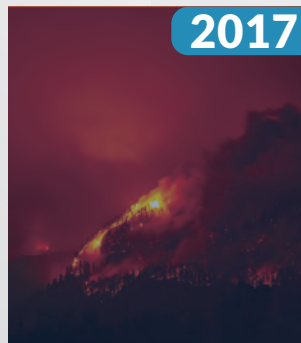
2017



2017

HURRICANE  
MARIA

CALIFORNIA  
WILDFIRES



2017



2020

COVID-19  
PANDEMIC





**INTEGRATED SOLUTIONS**  
CONSULTING

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