

COVID-19 SaaS Specifications

ODYSSEUS™ SAAS SPECIFICATIONS FOR COVID-19

Odysseus™ is ISC's proprietary cloud-based system that offers a suite of tools and systems designed and dedicated to the efficient management of comprehensive preparedness efforts. Odysseus™ features the unique characteristic of providing standardization and flexibility, and concurrently utilizes a suite of applications to promote increased participation and collaboration, analyze risks, conduct exercises, and facilitate training. This union of technological and programmatic features greatly increases the preparedness capabilities by efficiently and effectively enabling emergency preparedness organizations to design, develop, maintain, and continually improve programs and operations throughout the preparedness, response, recovery, and mitigation/protection phases. Odysseus™ is comprised of the following:



KNOWLEDGE MANAGEMENT SYSTEM

The core of the Odysseus™ platform, the Knowledge Management System (KMS), gives planners an online tool dedicated to the development and maintenance of programs, plans, policies, and guidance while offering standardization and flexibility.



COMPLIANCE & PERFORMANCE METRICS

The Odysseus™ Compliance & Performance Metric Tool (CPM) offers users with data-driven assessments that systematically evaluate the compliance and/or performance of various governmental and industry-recognized programs and standards.



ASSESSMENT & ANALYSIS TOOL

The Odysseus™ Assessment & Analysis Tool (AAT) allows user administrators to generate customized assessments that can be used to evaluate and track the performance and progress of their programs and initiatives based on your metrics and measurements.



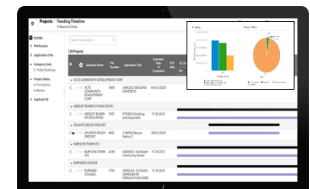
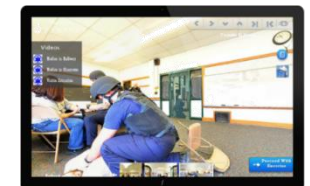
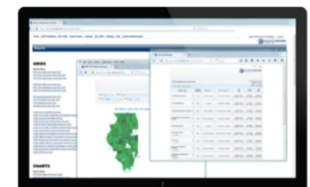
COMPUTER-BASED TRAINING SIMULATOR

Odysseus™ Computer-Based Training (CBT) system offers users with ready-to-use or customized computer-based training modules to aid in your organization's knowledge transfer and retention. Odysseus CBT comes with its own designated learning management platform to access and manage education, training, and exercising for your organization. Courses can utilize the Simulator (IES) to create an interactive, real-life simulation to enhance learning.



GRANT MANAGEMENT TOOL

The Odysseus™ | Grant Management Tool (GMT) provides users with a ready-to-use or customized grant management system to allow your organization to track, administer, and report grant funding. From Federal disaster assistance programs to public health, the Odysseus™ provides transparency and compliance.



ODYSSEUS™ ENTERPRISE SYSTEM (OES) SPECIFICATIONS & FUNCTIONALITIES

- The OES workflow functionality can be configurable to meet customers workflow business rules, which will be defined as part of the requirement definition process.
- The OES is currently being used by other governmental entities within the United States to manage emergency plans.
- The OES provides web-based discussion boards for stakeholder collaboration.
- The OES provides the ability for the customer to configure business rules as required.
- The OES is mobile device and tablet enabled with a responsive design.
- The OES allows integration to other systems through Application Programming Interface (API) and web services.
- The OES has the ability to provision user management at local level.
- The OES utilizes a user friendly, intuitive Graphical User Interface (GUI).
- The OES has a maximum of three clicks to move between functions.
- Information within the OES can be sortable by jurisdiction and exportable and printable via document and spreadsheet methods. Acceptable formats: Microsoft Word, Rich Text, .PDF, Microsoft Excel, and CSV tables.
- The OES is a web-based responsive design application requiring only a web browser with no plugins or extensions for both user and administrator access.
- Th OES is compatible with commercially available web browsers, including those found on mobile and tablet devices.

ODYSSEUS™ | KMS SPECIFICATIONS & FUNCTIONALITIES

- The Odysseus™|KMS features the unique characteristic of providing standardization and flexibility, while reducing redundancy and increasing version control with your organization's plans and doctrine.
- The Odysseus™|KMS provides secure access, creating a safe and collaborative environment to promote increased participation.
- The Odysseus™|KMS is out-of-the box, fully functional to manage emergency plans, annexes, and supporting documents.
- The Odysseus™|KMS has workflows in place to support the creation, review, and approval, management, archiving, and reporting of emergency plans, annexes, and supporting documents.
- The Odysseus™|KMS has workflow functionality to support the customer's emergency planning processes required to effectively manage the development, administration, and tracking of plans, annexes, and supporting documents.
- The Odysseus™|KMS allows planners and other stakeholders to review and provide guidance and feedback in real time on the submitted planning documents.
- The Odysseus™|KMS enables state, regional and county level systems to share and copy information between systems as appropriate and in a controlled environment.

- The Odysseus™|KMS provides environment to work within a secure, virtual, collaborative planning environment that is accessible and user friendly.
- The Odysseus™|KMS facilitates a shared operational environment to allow the customer to collaborate with preparedness partners and stakeholders for a common operational description and situational awareness.
- The Odysseus™|KMS maintains historical archives of all plans, annexes, chapters, and sections of previous approved planning doctrine.
- The Odysseus™|KMS allows users to create plans and annexes online, or upload as Microsoft Word, Microsoft Excel, CSV or PDF files.
- The Odysseus™|KMS uses automated user provisioning in which jurisdiction has the ability to allow additional users to gain access to plans management for the jurisdiction.
- The Odysseus™|KMS provides the ability to guide users to their focus area and planning requirements.
- The Odysseus™|KMS documents the planning process and tracks the planning collaboration among partners and committee members.
- The Odysseus™|KMS allows for the monitoring of planning partners, stakeholders, and committees. Assign tasks or monitor the progress of work activities from the convenience of your desktop.
- The Odysseus™|KMS coordinate, announces, and tracks meeting schedules, and synchronizes these meeting dates with industry standard calendar tools.
- The Odysseus™|KMS has the ability to send multiple alerts to the jurisdiction when its plan is set to expire based on user-defined days during the planning phase of the project.
- The Odysseus™|KMS provides different levels of user experience for each function (such as plan review, plan editing, plan publishing) and receive feedback and comments for plan review.
- The Odysseus™|KMS can supply data input templates that comply with federal guidance from DHS/FEMA and industry standards from the Emergency Management Accreditation Program (EMAP).
- The Odysseus™|KMS can configure templates and data entry pick lists to match organizational requirements.

ODYSSEUS™ | CPM SPECIFICATIONS & FUNCTIONALITIES

- Odysseus™|CPM provides program analysts and directors with the ability to systematically evaluate the compliance of your program to various mandated, grant-driven requirements and industry standards.
- The Odysseus™|CPM offers a robust library of regulatory and industry compliance assessments and tools continues to grow.
- The Odysseus™|CPM provides users with ready access to easy-to-interpret data reporting and graphic analytics of your organization's compliance and performance.
- The Odysseus™|CPM can cross reference compliance metrics with specific elements throughout the OES.

- The Odysseus™|CPM offers an integrated feedback platform that allows for the collection, integration, and consolidation of feedback from multiple sources and can then disseminate this information across the OES enterprise in ways that allow for designated users to act on it.

ODYSSEUS™ | AAS SPECIFICATIONS & FUNCTIONALITIES

- The Odysseus™|AAS allows for the creation of customized assessment tools to systematically evaluate your organization's programs and initiatives.
- The Odysseus™|AAS enables assessors to verify results by cross-referencing documented accomplishments across the Odysseus enterprise.
- The Odysseus™|AAS allows users to create custom assessment that are fully integrated with across the Odysseus enterprise.
- The Odysseus™|AAS provides users with a standard library of point-and-click reports.
- The Odysseus™|AAS can be customized for specific program requirements or workflows of each client.
- The Odysseus™|AAS offers an integrated feedback platform that allows for the collection, integration, and consolidation of feedback from multiple sources and can then disseminate this information across the OES enterprise in ways that allow for designated users to act on it.
- The Odysseus™|AAS has the ability to customize user levels and access permission.
- The Odysseus™|AAS can be accessed across multiple OES systems, allowing for information to be rolled up into one comprehensive reporting framework.

ODYSSEUS™ | CBT SPECIFICATIONS & FUNCTIONALITIES

- The Odysseus™|CBT plug-in provides organizations with an integrated learning management system that allows administrators to more effectively deliver and measure understanding of organizational strategies, programs, and procedures.
- The Odysseus™|CBT allows users to create computer-based course content out of common formats such as PDF, MS Word, MS PowerPoint, Adobe Products, and many more popular content processing formats.
- The Odysseus™|CBT delivers and manages customized computer-based training, track course assessments, award certificates upon course completion, and in-depth reporting of learner progress and understanding.
- The Odysseus™|CBT delivers simulated scenarios that allow participants to engage in real-world decision making.
- The Odysseus™|CBT allows lessons learned and improvements to be easily documented and updated in your organization's plans.
- The Odysseus™|CBT allows for the creation of customized simulations using current gaming technologies and innovative media to create engaging scenarios.

ODYSSEUS™ | GMT SPECIFICATIONS & FUNCTIONALITIES

- The Odysseus™|GMT offers organizations with real-time tracking and reporting of grant funding allocations.
- The Odysseus™|GMT allows users to track the status of vital community grant funding and measure the performance of project funding from beginning to end.

- The Odysseus™|GMT offers a large library of grant management tools and can be further customized.
- The Odysseus™|GMT can be accessed by multiple of users and concise and easy to interpret dashboard reports allows everybody in the need-to-know the status and performance of grant funded programs.
- The Odysseus™|GMT gives users ready access to easy-to-interpret data reporting and graphic analytics or the option to build customize dashboard reports to analyze important metrics to their grant programs
- The Odysseus™|GMT offers a unique balance of standardization and flexibility, allowing organizations to modify the GMT's workflow to adhere to their programs, processes, and procedures.
- The Odysseus™|GMT offers customizable user permissions and access tailored to your organization's needs.
- The Odysseus™|GMT can be integrated with existing tools and software.
- The Odysseus™|GMT provides advance data encryption and meets comprehensive security and regulatory compliance standards.
- The Odysseus™|GMT offers the ability to store and access data over the web and be utilized by multiple entities, which will each require different levels of access.
- The Odysseus™|GMT allows for customized roles/permission settings that trained admins can easily configure.
- The Odysseus™|GMT archives historical data and search for date/time/username that have made an entry and/or alteration to system data.
- The Odysseus™|GMT allows for the tracking of portfolio and project lifecycles, schedules, resources, budgets, invoice payments, and service level agreements
- The Odysseus™|GMT has the ability to deliver real-time notifications/alerts through email and in-application
- The Odysseus™|GMT can be configurable to include reports, dashboards, geospatial data, templates, notifications/alerts, service level.
- The Odysseus™|GMT allows for the export/import of data.