

# COVID-19 Support & Services

Due to COVID-19, we currently face an unprecedented time for our nation and the world. As we approach further stages of the Pandemic Interval process it will be vital for all industry leaders to unite and leverage partnerships & technology to the best benefit of those we serve. To support this effort, Integrated Solutions Consulting (ISC), is continuing to work with our clients & partners to develop tools and technologies to help proactively manage the COVID-19 response and recovery. By leveraging our clients, partners, and technical resources we pledge to do our part to support our nation!

## Our Services:

### Response

- EOC Support
- Point of Dispensing (POD)
- Joint Information System (JIS)
- Joint Information Center (JIC)
- Medical Counter Measures
- Mass Fatality Plan and Operations
- Crises Communication
- Incident Management Support
- Alternate Care and Housing Operations
- Joint Field Office (JFO)
- Response Plans

### Recovery

- After Action Reports (AAR)
- Improvement Plan(s)
- Vaccine Studies
- Cost Reimbursement

### Preparedness

- Emergency Planning
- Medical Disaster Plans
- Emergency Operations Plans
- Incident Command Training
- Continuity of Operations Plan
- Continuity of Business
- Continuity of Government
- Virtual Exercises
- ESF 8
- Public Information Plans
- High Consequence Disease Plan(s)
- Point of Dispensing Training

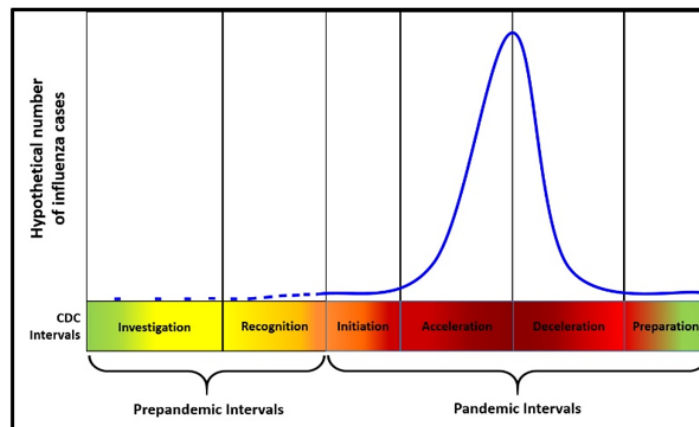
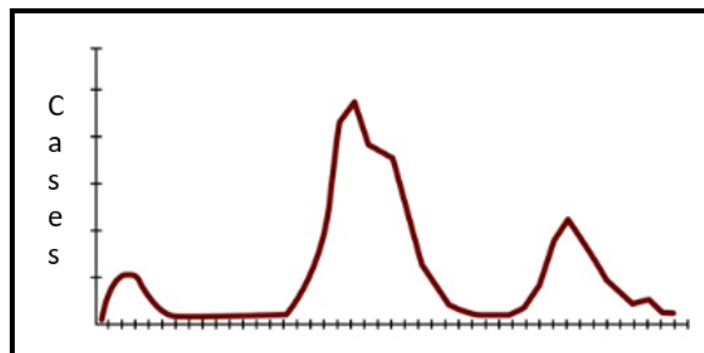


Figure: CDC Pandemic Intervals

Wherever you are in the current pandemic cycle, ISC is here to support you!



Pandemic Wave Cycle

Based on previous Pandemic Wave cycles, many experts predict another outbreak in the fall.

**"What we're going through right now is going to be more than just lessons learned, it's going to be things that we have available to use that we did not have before"**

**- Dr. Anthony Fauci (Director, NIAID)**



## Who is Integrated Solutions Consulting?

Integrated Solutions Consulting (ISC) assists organizations in developing and sustaining a Comprehensive Emergency Preparedness and Response Program. ISC has a demonstrated history of providing the public health and medical sector with professional consulting services and a complete platform of independent but integrated web-based tools that are designed to assist planning and preparedness professionals. ISC offers a suite of innovative solutions (Odysseus Enterprise System) to assist your organization for today's challenges.

## Contact:

- [Covid19-response-network@i-s-consulting.com](mailto:Covid19-response-network@i-s-consulting.com)

## EMERGENCY CONTRACT VEHICLES:



- **PRODUCTS:** EP11-17: Emergency Preparedness & Safety Equipment and Software
- **SERVICES:** EP10-17: All Hazards Preparedness, Planning, Consulting & Recovery Services

#### Currently Available:

#### **Pandemic Planning, Training, and Exercises**

- *Pandemic Fatality Management & Alternate Housing Strategies (various - COVID-19 Operations)*
- *Public Health Pandemic Influenza Plan & Exercise (State of Ohio)*
- *Crimson Contagion Pandemic Exercise (City of Chicago)*
- *Ebola - High Consequence Infectious Disease Plan and Tabletop Exercise (Dallas, Texas)*
- *Regional HHC & EMS Medical Disaster Planning & Outreach (Dept. of Health & Human Services)*
- *Region Hospital Evacuation Guide & Exercise (Illinois Healthcare Coalition)*
- *Vulnerable Population Disaster Response Planning & Exercises (Kansas City Metro Region)*
- *Just-in-Time Incident Command Training (City of Chicago)*
- *Computer Based Training (Oakland County, Michigan)*
- *Point-of-Dispensing Training, Exercise, and Drills (Maricopa County, Arizona)*
- *Health Care Coalition Surge Test (Cook County, Illinois)*
- *Pediatric Surge TTX (Cook County, Illinois)*

#### **Public Health & Hospital Cost Reimbursement Services**

- *Federal Disaster Assistance Cost Reimbursement (NYC Health & Hospitals)*
- *Hospital FEMA Public Assistance Cost Reimbursement (Coney Island, Mercy, Houston Healthcare)*
- *Statewide Health Sector FEMA Disaster Cost Reimbursement (Puerto Rico, Texas, New York)*
- *Medical Management Facility Disaster Cost Recovery Strategy (Miami-Dade County, Florida)*
- *H1N1 Response & Recovery Support Services (City of Chicago)*

#### **Healthcare Assessments (development, deployment, training and sustainment)**

- *Statewide Automated Health Department Capability Assessment (multiple clients)*
- *Statewide Automated Health Department Community Risk Assessment (multiple clients)*
- *Statewide Automated HCC Capability Assessment (multiple local public health and HCC Regions)*
- *Statewide Automated HCC Hazard Vulnerability Assessments (multiple clients)*
- *Statewide Multi Year Training Program (multiple local public health and HCC Regions)*

#### **CDC / ASPR**

- *CDC: State, County, City MCC ORR preparation and on-site review assistance*
- *ASPR: Region VI and VII Medical Countermeasures Dispensing Leveraging Best Practices and Enhancing Capabilities Regional Planning Summits*

#### **Public Health, Hospitals, & Healthcare Professional Services**

- *COVID-19 Response & Recovery Support Services*
- *Call Center Support for Public Health Outbreaks & Emergencies*
- *Healthcare Coalition Program Management*
- *Public Health Preparedness & Response Program Management*



Remote Work Management Platform



Virtual Training & Exercises



Customized Analytics & Reporting



Cost Reimbursement Management Tool

#### In Development:



POD Inventory Management Tool



POD Prophylaxis Reporting Tool

### TAP INTO ISC'S COVID-19 RESPONSE NETWORK!!

ISC and our corporate partners have a network of thousands of public health and disaster management professionals that are available to support your need. If you would like to know about the resources available in your area, please email us at: [covid19-response-network@i-s-consulting.com](mailto:covid19-response-network@i-s-consulting.com).

