

# ISC NEWSLETTER

December 2022



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Our team has been on the ground in southwest Florida since Ian's landfall on September 28. While the destruction is devastating, we're honored to be in a position to help our clients and their communities recover. If you need to speak with a disaster recovery expert, we are standing by to assist. Schedule a meeting here: [ISC RECOVERY HOTLINE](#)

**Or Call: 312.600.3995**

## THIS TIME LAST YEAR

### December 2021

The warmth in December came in several waves and was aided by record warm temperatures in the Gulf of Mexico. As just one example of how warm it was, Houston came in at 13 degrees above normal, crushing its previous record for warmest December by more than four degrees. It was even warmer than its previous record-warmest November. In several instances, temperature soared more than 30 degrees above normal and set state records.

Two of four record-setting pulses of warmth could be directly tied to rounds of destructive thunderstorms and tornadoes that were more prolific than anything witnessed in the spring.



Homes destroyed by a tornado are seen from the air on Dec. 12 in Mayfield, Ky. (Joshua Lott/The Washington Post)

[READ THE FULL ARTICLE](#)



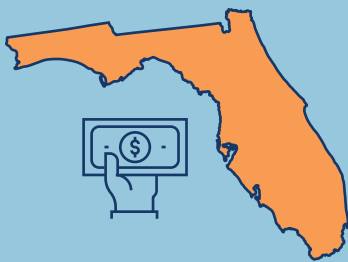
## FEMA Helps Hurricane Ian Survivors Jumpstart Their Recovery



Examples of damage in Fort Myers, Florida

[READ THE FULL ARTICLE](#)

## Federal Support for Hurricane Ian tops \$3.3 Billion



FEMA has provided \$792 million to households and nearly \$400 million to the state for emergency response, while the U.S. Small Business Administration has provided \$1.2 billion in disaster loans and the National Flood Insurance Program has paid \$919 million in claims.

[READ MORE](#)

## ICYMI: FEMA Hosts Third Annual Civil Rights Summit

FEMA hosted its third annual civil rights summit on Nov. 29 and 30, assembling a diverse and experienced lineup of speakers from both the federal family and community organizations to discuss integrating civil rights into our work.

During the summit, presenters shared their wealth of knowledge and information gleaned from their areas of expertise and personal experiences, while speakers from FEMA focused specifically on how the agency is working to make civil rights a priority in the work it does now and into the future. [READ MORE](#)



# FEMA

## Upcoming Events

### Check out ISC's free Webinars:

Next Webinar: Dec. 20 12pm CST

Building Community Resilience through Mitigation Planning and Beyond

### Industry Conferences:

- Feb. 27- March 1, 2023 WEM: Wisconsin Emergency Management  
55th Annual Governor's Conference on Emergency Management & Homeland Security
- March 15-16, 2023 Outage Response And Restoration Management Conference  
Atlanta, GA



## Clackamas County, OR Grant Management Project

Clackamas County selected ISC to provide a comprehensive grant and project data management web-based tool for use by County staff and external sub recipients to access and accurately record and report approximately \$81.2 million in American Rescue Plan (ARPA) funding details, including expenditure categories for all ARPA allocations to comply with quarterly and annual reporting to the US Treasury. ISC will support the County's response and recovery from the COVID-19 health emergency by using its **Odysseus™** Disaster Grant Management Tool (GMT) software application to track, administer, and report ARPA funding.



## Building Community Resilience through Mitigation Planning and Beyond

Opportunities to build community resilience in light of recent challenges and disasters have brought greater focus to key issues.

Join Daiko Abe, Integrated Solutions Consulting's Director of Operations, for a webinar Tuesday, **December 20, 2022 at 12pm CST** as he discusses innovative tools to better understand community risk and vulnerability, while specifically focusing on ensuring our mitigation plans reach and address underserved populations, and adequately bring equity to the forefront of our plans.

[REGISTER HERE](#)

## Hamilton County, OH Hazard Mitigation Plan Update



In 2022, Hamilton County selected ISC to update its hazard mitigation plan (HMP). The ISC Team will facilitate webinars to introduce the mitigation planning process to local officials. Next, the ISC Team will plan and facilitate hazard mitigation planning workshops throughout the County to identify hazards and update and consider new mitigation strategies, gaining full participation from the County. Our Team will then design and distribute a comprehensive public survey. We will leverage the survey data to inform the hazard risk prioritization process, ensuring the HMP will address the public's concerns and priorities. ISC will also plan, advertise, and executive public forums to share the HMP draft with County residents, providing all community members an opportunity to provide feedback. The final HMP will be reviewed by Ohio Emergency Management Agency (EMA) and FEMA.

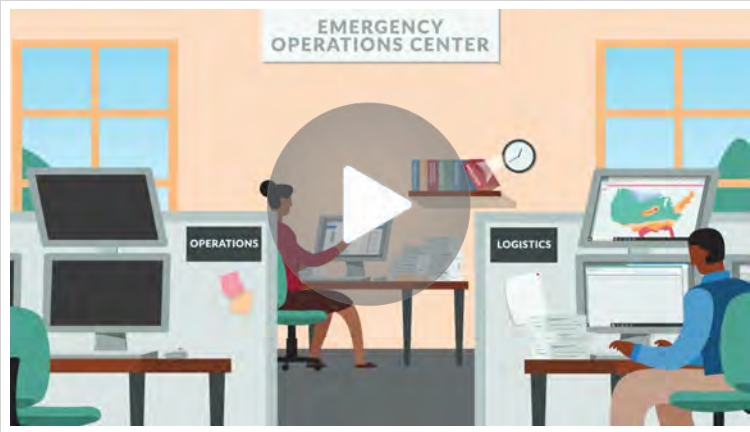
## Upcoming Client Engagements

- ▶ State of Massachusetts -Disaster Recovery Services
- ▶ State of South Carolina -Disaster Response Services
- ▶ Chicago & Cook County -Monkey Pox Epidemic, Vaccination Operations
- ▶ Martin County -Preparedness & Recovery Contracts
- ▶ Emergency Management Preparedness Projects: Ohio, Illinois, Oregon, California, Arizona, New Mexico



# INDUSTRY SOLUTIONS

## Knowledge Management System



Develop, share, and maintain knowledge across your organization in a secure environment. The Odyssey™ | KMS is dedicated to the development and maintenance of programs, plans, policies, and guidance while offering standardization and flexibility.

[Click Here to watch a short video](#)

## Odyssey™ Site Inspection Tool

The SIT offers a ready-to-use application for real-time damage assessments and log site-specific damage inventory. The SIT is customizable, mobile friendly, and integrated with the GMT to streamline disaster recovery and the FEMA reimbursement process.

[Click Here to See all the exciting features of the SIT](#)



## Odyssey™ Grant Management Tool

Managing federal disaster and COVID relief assistance is often a difficult task. Most communities struggle with how to manage and track the funds, adhere to all of the regulatory requirements, and also not risk adverse audit findings. To aid our clients, ISC has developed the Odyssey™ | GMT a ready-to-use or customized disaster grant management system that allows your organization to track, administer, and report grant funding.



[Check out ISC Odyssey Webinars](#)



# ODYSSEUS ENTERPRISE UPDATES

Our technology team is excited to announce some updates to our Odysseus Enterprise System. These updates are designed to improve our user experience and continue to provide a cutting-edge product that enhances preparedness, planning, and recovery for emergency management professionals.

## KNOWLEDGE MANAGEMENT SYSTEM (KMS) UPDATES

### • **Login Screen**

-Custom user configuration moved to the More Information area

### • **Navigation Menu**

-Updated Navigation Menu to include links to other Odysseus modules (AAS, GMT, CBT, KMS, CPM & SIT) so users can easily access information on the entire Odysseus suite of tools

-Added More tab for users to drop custom links to other sites (i.e. state sites) to easily access additional information outside of Odysseus. Create your own personal workplace.

-Added a tutorial for new users, and everyone to quickly see how to perform work most efficiently.

-Top menu access to other Odysseus tools open in a new browser tab to allow for multitasking.

-Re-organization of the KMS user interface, enhancing menu items and information organization for ease of navigation under each menu item.

### • **Dashboard**

-Users can now fully customize their dashboard layout for their unique needs, making the KMS your go-to area to work more efficiently.

-Updated the references of CEMP to KMS to align with our re-naming the system from CEMP to KMS.

*The KMS is an industry-leading solution that provides communities and stakeholders with a secure tool dedicated to the development and maintenance of programs, plans, policies, and guidance while offering standardization and flexibility. The following updates will enhance ease-of-use, navigation, and material location.*

## GRANT MANAGEMENT TOOL (GMT) UPDATES

### • **ARPA Public Facing Portal**

-Provides a portal website for cities and counties to offer grant applications online to their public. The intake from the portal is reviewed, approved, then managed and projects are tracked within the GMT.

### • **Site Inspection Tool (SIT) Integration**

-Hurricane Ian demanded our team in Ft. Meyers FL perform over 100 site inspections. Our team, using the SIT mobile app, performed those, and had documented images, video, and GIS data all within two weeks.

-Once a team member in the field completes a site inspection and saves the data on the mobile app, it's uploaded into the GMT for tracking and managing by anyone with access to the GMT through a web browser.

-Graphic maps show all sites and allow any user to access the site data.

### • **Projects, Tasks, and Issue Tracking**

-A new Projects and Tasks dashboard gives a graphic view of all projects, tasks and issues, allowing for a view that alerts staff to any data that need attention.

### • **Advanced Custom Report Builder**

-The system has custom report generation, allowing the user to create custom views of the data and save the view for future use. Then any view can be exported immediately to Excel for use on their local device.

### • **CARES, HPP & PHEP**

-New ability to manage all CARES, HPP & PHEP grants, projects and Activities.

-Dashboards to show spend analysis and Activity details

*The GMT provides users with a ready-to-use or customized disaster grant management system to allow your organization to track, administer, and report on grant funding and comply to regulatory requirements. The GMT is constantly improving and advancing the realm of grant management.*



# LETTER FROM ISC'S LEADERSHIP



Daniel Martin  
Managing Principal  
[Dan.Martin@i-s-consulting.com](mailto:Dan.Martin@i-s-consulting.com)

## Hurricane Ian

Like so many other disasters before it, Hurricane Ian has destroyed the social, political, and economic fabric of communities across the State of Florida. After a catastrophic event such as Hurricane Ian, it often takes years for a community to resume to normalcy and decades, if ever, to return to pre-disaster conditions. Although unfortunate, disasters do provide the unique opportunity to improve a community's pre-disaster conditions. However, a community's future is intimately dependent upon the ability to champion the recovery process, sustain social unity, and maintaining an open decision-making process built upon transparency and democracy. These conditions are important elements in a community's recovery momentum and offer conditions that serve as a foundation for successful long-term community recovery and improvement.

In this blog series, I will present evidence-based attributes that contribute to a community's disaster recovery success. These findings are based on over a decade of research and case study analysis of over one hundred presidentially declared disasters.

### **Part 1: Establish a Transparent Community Recovery Governance that will Expand the Window of Disaster Recovery Opportunities**

Our everyday decisions are governed by processes and routines that assist us in identifying the problem, determining strategies to resolve the problem, evaluating these alternatives, choosing the best alternative, and then implementing the resolution. These procedures and routines are carried out by organizations that offer consistency, commitment, and confidence in the decision-making process. After disaster, these processes and routines may be disrupted or may not be set up to adequately handle the litany of complex post-disaster recovery issues. A defined and shared pre-disaster process for managing disaster recovery activities and coordinating with local, regional, state and federal partners is paramount to community recovery success.

[CLICK HERE TO READ THE ENTIRE SERIES](#)

[Inquiry@i-s-consulting.com](mailto:Inquiry@i-s-consulting.com)

ISC Recovery Hotline: 312.600.3995 or

<https://www.i-s-consulting.com/isc-disaster-recovery-hotline>



# INTEGRATED SOLUTIONS CONSULTING

**20+** YEARS EXPERIENCE

**120+** DISASTER OPERATIONS

**350+** EMPLOYEES & CONSULTANTS

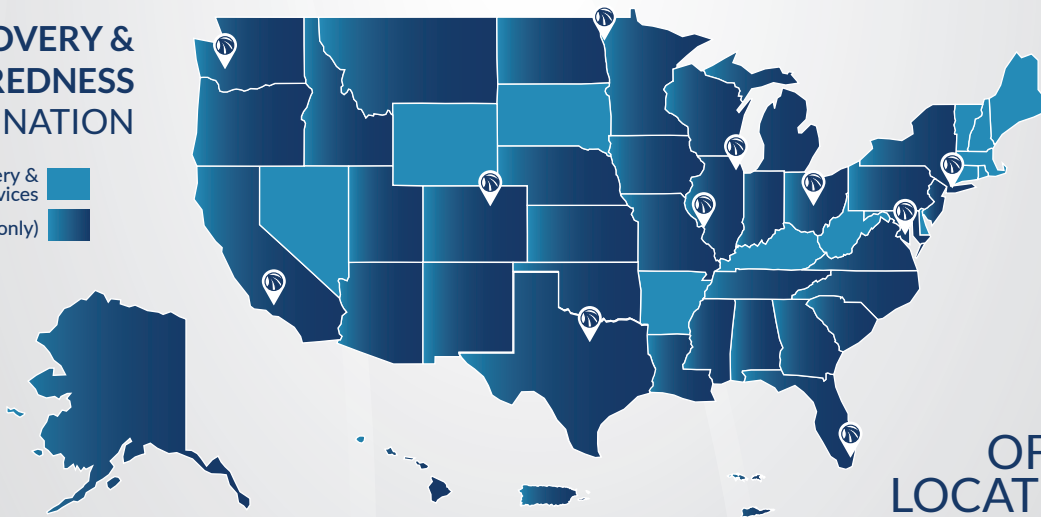
**3K+** CLIENT & CUSTOMER ENGAGEMENTS

Integrated Solutions Consulting (ISC) is a crisis and consequence management consultant firm that uses datadriven research, sophisticated crisis modeling, and seasoned consultants to help our clients manage the unexpected. We provide a path to resiliency, improving clients' abilities to maintain continuity of service and restore vital functions before, during, and after emergencies. But we don't just help our clients get their communities back to where they were -we make them better.



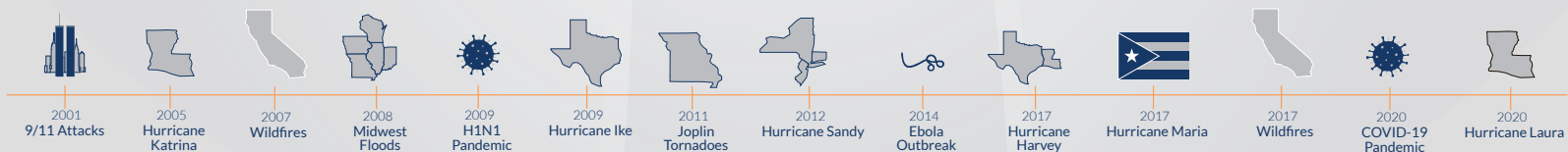
## RECOVERY & PREPAREDNESS ACROSS THE NATION

Recovery & Preparedness Services   
Recovery Services (only) 



ISC OFFICE LOCATIONS 

## Major Event Involvement Timeline



Contact **ISC** today to learn more.



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847.737.5395